



CM0122 Series

**Use & Care Manual** 

# **PowerXL® SplitBrew™Coffee Maker**

# **Appliance Specifications**

Model Number	Rated Power
CM0122-1BP	1000 W 120 V ~60 Hz
CM0122-1CP	1000 W 120 V ~60 Hz

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Please Read and Save this Use and Care Book.

## **IMPORTANT SAFEGUARDS.**

When using electrical appliances, basic safety precautions should always be followed, including the following:

- · Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse the cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug the appliance from the power outlet when either the appliance or display clock is not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact Consumer Support at the number listed in this manual.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury.
- Do not use outdoors.
- Do not let the power cord hang over edge of the table or counter or touch hot surfaces.
- Do not place on or near a hot gas or electric burner or in a heated oven.
- To disconnect, turn the appliance off by pressing the Brew Button, making sure the Brew Button's indicator light goes out. Then, remove the plug from the power outlet.
- Do not use this appliance for anything other than its intended use.

- Keep the lid on the Carafe when in use.
   Scalding may occur if the lid is removed during the brewing cycle.
- The included Carafe is designed for use with this appliance. It must never be used on a range top.
- Do not set the hot Carafe on a wet or cold surface.
- Do not use a cracked Carafe or a Carafe that has a loose or weakened handle.
- Do not clean the Carafe with cleansers, steel wool pads, or other abrasive material.
- This appliance is not intended for use by persons (including children) with reduced people, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The Carafe should not be placed in the freezer or refrigerator.
- This appliance is intended to be used for domestic and similar applications, such as:
  - By kitchen staff in shops, offices or other work environments.
  - Farm houses
  - By customers in hotels, motels or other residential-type environments.
  - Bed and breakfast type environments.

## **SAVE THESE INSTRUCTIONS.**

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### SAFETY FEATURES

### POLARIZED PLUG (120V models only)

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

### TAMPER-RESISTANT SCREW

**Warning:** This appliance is equipped with a tamper-resistant screw to prevent removal of the outer cover. To reduce the risk of fire or electric shock, do not attempt to remove the outer cover. There are no user-serviceable parts inside. Repair should be done only by authorized service personnel.

### **ELECTRICAL CORD**

- 1. A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
- 2. Extension cords may be used if care is exercised in their use.
- 3. If a long detachable extension cord is used:
  - a) The marked electrical rating of the power cord or extension cord should be at least as great as the electrical rating of the appliance.
  - b) If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.
  - c) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

**Note:** This appliance has important markings on the plug blade. The attachment plug or entire cord set (if the plug is molded onto the cord) is not suitable for replacement. If damaged, the appliance shall be replaced.

# **Getting to Know Your Coffee Maker**



- **1.** Lid
- Vortex Showerhead
- 3. Brew Basket
- 4. Carafe with Lid

- 5. Control Panel
- **6.** Water Reservoir
- 7. Water Level Markings
- 8. Carafe Plate

Product may vary slightly from what is illustrated.

## **Getting Started**

- Remove all packing material, any stickers, and the plastic band around the power plug.
- **2.** Please go to www.prodprotect.com/powerxl to register your warranty.
- **3.** Wash any removable parts as instructed in the "Care and Cleaning" section.
- **4.** Clean the inside of your appliance by running two full brewing cycles with water only (no coffee).
  - a) Pour fresh, cold water into the Water Reservoir up to the 10-cup mark. Then, place the Carafe on the Carafe Plate:
  - b) Plug the power cord into a standard electrical outlet.
  - c) Push the Brew Button to immediately flush water through the appliance.
  - d) Once the cycle is finished, discard the water.
  - e) Turn off the appliance, unplug it, and let it cool for 15 minutes before repeating the process.

## **Programming Your Coffee Maker**

## **Setting the Digital Clock**

- 1. Plug the appliance into a standard electrical outlet.
- 2. The numbers and colon on the digital clock display will flash "12:00."



- 3. Press the HR and MIN Buttons until the correct time is shown on the display. The colon will continue to flash even after the time is set.
- **4.** In the afternoon, the light next to "PM" on the Control Panel's display will illuminate on the display. If the light next to "PM" is not illuminated, the time is set to AM.
- **5.** To change the time after it has been set, press either the HR or MIN Button once to enter the time-setting mode and follow the steps above.

**Note:** If the appliance is unplugged or power is interrupted even momentarily, the time may need to be reset.

## **Brewing Hot Coffee**

1. Open the cover. Fill the Water Reservoir with your desired amount of water. The "12" line on the side of the Water Reservoir represents a full carafe of coffee; do not fill past this line.

**Note:** Use spring water or filtered water. Distilled water lacks the minerals necessary to bind to the elements of coffee. Filtered water will limit impurities and excessive minerals that can detrimentally impact coffee flavor and machine performance.

- 2. Insert a basket-type paper filter into the Brew Basket.
- **3.** Add your desired amount of ground coffee to the filter. Close the Lid, ensuring that it clicks into place.
- **4.** Ensure that the Carafe's lid is properly attached to the empty Carafe. Close the Carafe's lid.

**Note:** Coffee may overflow if the Carafe's lid is not placed properly.

- **5.** Place the empty Carafe on the Carafe Plate.
- **6.** If the appliance is not already plugged in, plug the power cord into a standard electrical outlet.
- 7. If you want to brew strong coffee, press the Strong Button once. The light next to "STRONG" on the Control Panel's display will illuminate. To brew regular-strength coffee again, press the Strong Button again to darken the "STRONG" indicator on the display.

**Note:** We recommend using the Strong setting to ensure the best flavor whenever brewing 4 cups of coffee or fewer.

- **8.** Press the Brew Button to begin brewing coffee. The light on the Brew Button will illuminate once pressed. You can cancel the brewing process at any time by pressing the Brew Button again.
- **9.** The appliance will keep coffee hot for 4 hours before turning off automatically. The light on the Brew Button will remain illuminated while the appliance is keeping your coffee warm.
- **10.** Once the coffee grounds have cooled, carefully open the Lid and discard the grounds. Afterward, close the Lid.

## **Sneak-a-Cup Feature**

If you remove the Carafe during the brewing process, the brewing process will pause. Return the Carafe to the appliance within 30 seconds to prevent overflow. When the Carafe is returned to the appliance, brewing will resume.

### **Brew Later Function**

### If BREW LATER function has not been previously set:

- 1. After the appliance's digital clock has been set (see the "Setting the Digital Clock" section), press the Brew Later Button. The light next to "BREW LATER" on the display will illuminate and flash once per second.
- 2. The clock on the display will show the previous Brew Later time that was programmed. If a Brew Later time has never been set on the appliance or the appliance has been unplugged since the last time the Brew Later time was set, the Brew Later time defaults to 12:00 AM.
- **3.** While the Brew Later time on the display is blinking, use the HR and MIN Buttons to program the Brew Later time.
- **4.** Press the Brew Later Button again to confirm the Brew Later time. The time will also be confirmed if no buttons are pressed for 4 seconds.
- **5.** The appliance will begin brewing coffee at the programmed Brew Later time.

#### If Brew Later function is already set:

- 6. Press the Brew Later Button to check the Brew Later time. The clock will flash once per second and display the Brew Later time for 4 seconds. At this point, you may reset the Brew Later setting if desired.
- 7. You can press the Brew Later Button to check the programmed Brew Later time. The clock will flash once per second and display the programmed Brew Later time for 4 seconds. While the clock is flashing, you can use the HR and MIN Buttons to adjust the Brew Later time.
- **8.** To cancel the Brew Later function, press and hold the Brew Later Button for 3 seconds.
- **9.** After pressing no buttons for 4 seconds, the clock will revert to the current time.

**Note**: Even when the Brew Later function is not being used, the Brew Later time will still be stored unless the appliance is unplugged.

## **Brewing Iced Coffee**

- 1. Open the Lid.
- 2. Fill the Water Reservoir. Refer to the table below for the recommended amount of water for your desired number of servings.

**Note:** Do not fill the Water Reservoir above the "6 MAX ICED" level.

**Note:** Filtered water will limit impurities and excessive minerals that can detrimentally impact coffee flavor and machine performance.

- **3.** Insert a basket-type paper filter into the Brew Basket.
- 4. Add your desired amount of pre-ground coffee to the Brew Basket. Refer to the table below for the recommended amount of ground coffee. Close the Lid, making sure it clicks.
- Make sure the Carafe's lid is properly attached to the empty Carafe.

**Note:** Coffee may overflow if the Carafe's lid is not placed properly.

- **6.** If the appliance is not yet plugged in, plug its power cord into a standard electrical outlet.
- 7. You can add additional grounds for a stronger coffee or adjust the amount of water provided you do not fill the Water Reservoir above the "6 MAX ICED" level.
- **8.** Add ice to the desired line in the Carafe. Refer to the table below for recommended amounts of ice cubes.
- **9.** Place the Carafe on the Carafe Plate.
- 10. Press the Iced Coffee Button to begin brewing. The light on the Brew Button will illuminate once the Iced Coffee Button has been pressed. You can cancel the brewing process at any time by pressing the Brew Button.
- Once the coffee grounds have cooled, carefully open the Lid and discard the grounds. Afterward, close the Lid.

**Note:** Unlike the Brew function, when using the Iced Coffee function, the Carafe Plate will not heat up.

SERVINGS	FILL THE TANK WITH WATER UP TO:	FILL THE PITCHER WITH ICE UP TO:	QUANTITY GROUND COFFEE
12 CUPS	6 MARK	12 MARK	12 TBSP.
8 CUPS	4 MARK	8 MARK	8 TBSP.
4 CUPS	2 MARK	4 MARK	4 TBSP.

# **Care and Cleaning**

This product contains no user-serviceable parts. Refer service to qualified service personnel.

## Cleaning

- Be sure the appliance is unplugged and has cooled.
- Wash the removable parts in the top rack of the dishwasher or wash by hand in hot water with dish detergent.
- Wipe the appliance's exterior surface, control panel, and Carafe Plate with a soft, damp cloth. Do not use abrasive cleansers or scouring pads. Never immerse the appliance in water.
- To clean the inside of the Lid, open the Lid and leave in the open position. Wipe surfaces with a damp cloth.

## **Auto-Clean System**

## Descaling with the Auto-Clean function

Over time, calcium deposits or "scale" may build up in your brewer. Scale is nontoxic, but if left unattended, it will hinder brewer performance and cause premature failure. Regularly descaling your brewer helps to maintain coffee quality as well as the lifespan of the heating element and other internal parts that come in contact with water throughout the brew process.

To make the descaling process as effortless as possible, an Auto-Clean system has been programmed into your appliance.

## When should I use the Auto-Clean function?

You should clean your appliance after every 60 brews (approximately 2 months). This machine will also display the clean warning if it detects scale build-up even if 60 cycles have not elapsed. After 60 brews, the clean warning will be activated and display at the beginning of each brew cycle. "CLEAN" will scroll across the display

three times to remind you to clean the appliance. If you would like to clean your appliance prior to 60 brew cycles because of hard water, you may do so.

## How do I use the Auto-Clean function?

Follow the simple steps below. Your appliance will take care of the rest.

- 1. Combine 6 cups of white vinegar and 4 cups of cold water in the Carafe.
- **2.** Pour the solution into the Water Reservoir.
- **3.** Make sure the lid of the Carafe is in place and place the empty Carafe on the Carafe Plate.
- **4.** Press and hold the Brew Button for 4 seconds.
- **5.** The light on the Brew Button will illuminate.
- "CLEAN" will scroll across the display during the auto-clean cycle.

# **Care and Cleaning**

### **During the Auto-Clean Cycle Function:**

- 1. The appliance will brew approximately 5 cups of cleaning solution. Any remaining solution will be held in the appliance for 30 minutes before being brewed.
- 2. The appliance will continue brewing the rest of the solution.
- **3.** When the appliance completes the Auto-Clean cycle (45-60 minutes), the appliance will shut off automatically.
- **4.** Before using the appliance to brew coffee again, flush water through through the appliance (see the "Getting Started" section).

# **Troubleshooting**

PROBLEM	POSSIBLE CAUSE	SOLUTION
The appliance does not turn on.	The appliance is not plugged in.	Make sure the appliance is plugged into a working electrical outlet.
The appliance is leaking.	The Water Reservoir might be overfilled.	Make sure the Water Reservoir has not been filled beyond the 12- cup line.
	The lid mightnot be placed correctly on the Carafe.	Make sure the lid is correctly placed and tightened on the Carafe.
	The Carafe might not be placed correctly on the Carafe Plate.	Make sure the Carafe is placed securely onto the Carafe Plate.

# **Troubleshooting**

PROBLEM	POSSIBLE CAUSE	SOLUTION	
The Brew Basket overflows.	The Carafe has been removed for longer than 30 seconds when using the Sneak-a-Cup feature.	Make sure to replace the Carafe within 30 seconds during the brewing cycle.	
	An excessive amount of coffee has been used.	Reduce the amount of coffee used.	
	The coffee is being brewed with softened water.	Always brew with cold, filtered water.	
Coffee sediment is being deposited into the Carafe.	The filter and/or the Brew Basket are not placed properly.	Insert the filter and Brew Basket properly. While it is normal to see some coffee sediment when using a permanent filter, a coarser grind can reduce the amount of sediment.	
	Coffee grounds are small enough to pass through the permanent filter.		
	The appliance needs cleaning.		
The appliance brews slowly.	The appliance needs cleaning.	Follow the instructions in the "Auto-Clean System" section. More than one cleaning cycle may be required if the appliance is heavily calcified.	
The appliance does not brew all water in the reservoir.	The appliance needs cleaning.	Follow the instructions in the "Auto-Clean System" section. More than one cleaning cycle is probably needed.	

If additional assistance is needed, please contact our consumer service team at **1-800-577-1557.** 



## Need Help?

# TWO-YEAR LIMITED WARRANTY (Applies only in the United States and Canada)

For service, repair or any questions regarding your appliance, call the appropriate 800 number listed within this section. Please **DO NOT** return the product to the place of purchase. Also, please **DO NOT** mail product back to manufacturer, nor bring it to a service center. You may also want to consult the website listed on the cover of this manual.

#### What does it cover?

Any defect in material or workmanship provided; however, Empower Brands, LLC's liability will not exceed the purchase price of product.

### For how long?

Two years from the date of original purchase with proof of purchase.

#### What will we do to help you?

Provide you with a reasonably similar replacement product that is either new or factory refurbished.

#### How do you get service?

Save your receipt as proof of date of sale. Visit the online service www.prodprotect.com/powerxl, or call toll-free **800-577-1557**, for general warranty service. If you need parts or accessories, please call **1-800-738-0245**.

# How does state law relate to this warranty?

This warranty gives you specific legal rights. You may also have other rights that vary from state to state or province to province.

#### What does your warranty not cover?

Damage from commercial use
Damage from misuse, abuse or neglect
Products that have been modified in any way
Products used or serviced outside the country
of purchase

Glass parts and other accessory items that are packed with the unit

Shipping and handling costs associated with the replacement of the unit

Consequential or incidental damages (Please note, however, that some states do not allow the exclusion or limitation of consequential or incidental damages, so this limitation may not apply to you.)

#### Are there additional warranty exclusions?

This warranty shall not be valid where it is contrary to U.S. and other applicable laws, or where the warranty would be prohibited under any economic sanctions, export control laws, embargos, or other restrictive trade measures enforced by the United States or other applicable jurisdictions. This includes, without limitation, any warranty claims implicating parties from, or otherwise located in, Cuba, Iran, North Korea, Syria and the disputed Crimea region.



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