# BLACK+DECKER

DUAL BREW COFFEEMAKER

SS0441-0BD





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#### Share your pictures & stories with us online



Should you have any questions or concerns with your new product, please call our Customer Service Line at 1-800-231-9786 (US and Canada). Please do not return to the store. Please Read and Save this Use and Care Book.

# IMPORTANT SAFEGUARDS.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

- Read all instructions prior to use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electrical shock and injury to persons, do not immerse cord, plugs or appliance in any liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Turn off and unplug appliance from outlet when not in use and before cleaning.
- Allow appliance to cool before cleaning and adding or removing parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact consumer support at the number listed in this manual.
- The use of accessory attachments that have not been recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place appliance on or near a hot gas or electric burner, or in a heated oven.
- To disconnect, turn the unit OFF, then remove plug from wall outlet.
- Do not use this appliance for anything other than its intended use.
- Keep lid on the carafe when in use.

- Scalding and/or burns may occur if either the carafe or single-serve filter basket lid is removed or unit cover is opened during the brewing cycle.
- The unit's carafe is designed for use only with this appliance. It must never be used on a range top.
- Do not set a hot carafe on a wet or cold surface.
- Do not use a cracked carafe or a carafe having a loose or weakened handle.
- Do not clean carafe with harsh cleansers, steel wool or other abrasive material.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

**CAUTION:** 2 piercing nozzles puncture the pod. To avoid risk of injury, do not place your fingers in the single serve housing.

**CAUTION:** There is extremely hot water in the single serve pod adapter during brew process. To avoid risk of injury, do not lift the single serve lid during the brewing process.

**CAUTION:** Please always keep the brewer in its upright position to avoid potential injury and/or damage to your brewer.

# SAVE THESE INSTRUCTIONS. This product is for household use only.

#### POLARIZED PLUG (120V models only)

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

#### TAMPER-RESISTANT SCREW

**Warning:** This appliance is equipped with a tamperresistant screw to prevent removal of the outer cover. To reduce the risk of fire or electric shock, do not attempt to remove the outer cover. There are no user-serviceable parts inside. Repair should be done only by authorized service personnel.

#### ELECTRICAL CORD

 A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

2. Extension cords may be used if care is exercised in their use.

3. If a long detachable extension cord is used:

a) The marked electrical rating of the power cord or extension cord should be at least as great as the electrical rating of the appliance.

b) If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.
c) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

**Note:** If the power cord is damaged, please contact the warranty department listed in these instructions.

# WELCOME!

Congratulations on your purchase of a Black+Decker<sup>™</sup> coffee maker! We have developed this guide to ensure optimal product performance for your complete satisfaction. Save this use and care manual and be sure to register your appliance online at www.prodprotect.com/applica.

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WARNING

RISK OF FIRE OR ELECTRIC SHOCK. DO NOT OPEN. The lightning symbol refers to "dangerous voltage"; the exclamation symbol refers to maintenance instructions. See below. Warning: To reduce the risk of fire or electric shock, do not remove the cover of the coffeemaker. There are no user-serviceable parts inside. Repair should be done by authorized service personnel only.

# SAVE THESE INSTRUCTIONS.

This product is for household use only.

## GETTING TO KNOW YOUR COFFEE MAKER

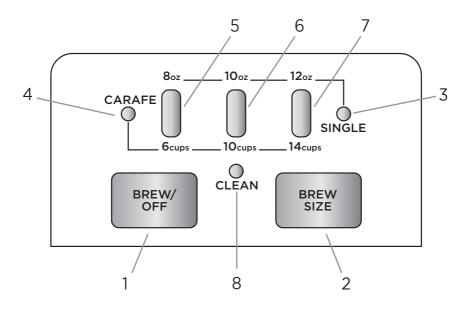


\*Product image may vary slightly from actual product appearance.

- 1. Lid
- 2. Permanent filter
- 3. Removable filter holder
- 4. Reusable single serve ground coffee filter
- 5. Single serve Pod adapter
- 6. LED control panel

- 7. Perfect Pour<sup>™</sup> 14-cup glass carafe
- 8. Nonstick keep hot carafe plate
- 9. Hinged cup rest
- 10. Hidden cord storage
- 11. 70 oz. Removable water reservoir
- 12. Water reservoir lid

# GETTING TO KNOW YOUR COFFEE MAKER CONTROLS



- 1. BREW ON/OFF button
- 2. BREW SIZE selector button
- 3. SINGLE serve LED indicator
- 4. CARAFE brew/Keep Warm LED Indicator
- 5. 8 oz / 6 cups LED Indicator
- 6. 10 oz / 10 cups LED Indicator
- 7. 12 oz / 14 cups LED Indicator
- 8. Clean LED Indicator

# FEATURES AND BENEFITS

#### Space Savings Multi Brew

Brew single serve coffee pods, ground coffee, or a full 14-cup carafe with one machine.

#### Standby Mode

Press any button, insert or remove a coffee pod, open the lid, or raise or lower the cup rest to wake the machine. After 2 minutes of being inactive, the machine goes into "standby" mode.

#### 70 oz. Removable Water Reservoir

It's easy fill and easy clean. The removable reservoir holds 70 oz. of water and is used to brew both single serve and full carafe.

### FULL CARAFE

#### Perfect Pour<sup>™</sup> Spout

Specially designed to eliminate dripping, the Perfect Pour™ spout keeps your counters clean.

#### Permanent filter

The reusable filter reduces waste with no need for paper filters.

#### Sneak-A-Cup<sup>™</sup> Feature

Stop the flow of coffee into your carafe for a no-mess fill-up at any time. Replace the carafe within 20 seconds to prevent brew basket overflow.

#### Auto-Shutoff

For your peace of mind, the coffee maker will automatically shut off 2 hours after the brew cycle is complete.

### SINGLE SERVE

#### **Customize Your Size**

Choose your favorite brew size: 8, 10, or 12 ounces.

#### Single Serve Pod Adapter

Insert this adapter to brew your favorite single serve Pod coffee with ease

#### Reusable Single Serve Ground Coffee Filter

To brew your favorite ground coffee, scoop coffee grounds directly into this washable filter.

#### Auto-Shutoff

For your peace of mind, the coffee maker will automatically shut off after the brew cycle is complete.

# QUICK TIPS

- 1. Press the BREW/OFF button at any time to start or stop a brew cycle.
- 2. When brewing single serve, ensure that the water reservoir is filled to the minimum level.
- 3. Never return an empty carafe to the warming plate if the warming plate is still warm.
- 4. Never rinse your carafe with cold water, as a sudden change in temperature from hot to cold could result in a cracked carafe.



## **BEFORE BREWING**

- 1. Register your product at www.prodprotect.com/blackanddecker.
- 2. Carefully unpack your coffeemaker, removing all packaging materials, labels, stickers and the plastic band around the power plug.
- 3. Thoroughly clean your coffeemaker according to the basic cleaning instructions found in the Care and Cleaning section of this manual.
- 4. Prior to brewing your first pot of coffee, run a 10 cup brew cycle with cold water only, without ground coffee or a paper filter. When all the water has brewed into the carafe, switch the coffee maker off and allow the coffee maker to cool for 15 minutes. Discard the water from the carafe and rinse.

# BREWING A CARAFE

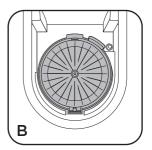
**IMPORTANT:** The hinged cup rest must be in the "up" position for this function (A). Once the cup rest is in the "up" position, the cup size indicator will flash and the carafe indicator will illuminate blue.

- 1. Make sure your coffee maker is plugged in.
- 2. Fill water reservoir with desired amount of water. The MAX line represents a full carafe of coffee. Do not fill reservoir past this MAX line.
- 3. Open the hinged lid.
- 4. Use the included permanent filter or insert a preformed paper filter into the filter holder.

**IMPORTANT:** It is extremely important that the removable filter holder is properly set in place (B). This will ensure that your coffee maker operates correctly.

- 5. Add one tablespoon of ground coffee per cup, or to taste.
- 6. Ensure brew basket is secured in place and close filter basket lid.
- 7. Place carafe on carafe plate with lid closed. Coffee may run over if carafe lid is not correctly in place.
- 8. Select your desired size, then press the BREW/OFF button once to begin the brew cycle. The cup size indicator light will stop flashing and the CARAFE indicator light will illuminate bright blue.
- While brewing, the Sneak-A-Cup<sup>™</sup> feature stops coffee flow out of the unit, allowing you to pour a cup of coffee before the brew cycle finishes. Always return the carafe on to the carafe plate within 20 seconds to prevent coffee overflow.
- The "keep hot carafe plate" will remain on for two hours and the CARAFE indicator light will be red during these two hours. After this time it will automatically shut off.
- 11. When coffee grounds are cool, carefully remove and dispose of the used grounds and paper filter.







# BREWING SINGLE SERVE-PODS

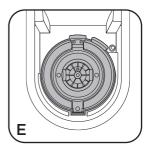
**IMPORTANT:** For the pod coffee system to work, the cup rest must be in the down postion (C).

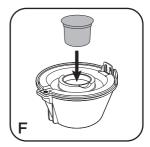
- 1. Make sure your coffee maker is plugged in.
- 2. Ensure the water reservoir is filled with a minimum of 20 ounces of water. Do not fill reservoir past the MAX fill line.
- 3. Open the hinged lid. IMPORTANT: When brewing prepackaged coffee pods, use only the pod holder. Do not use the removable mesh filter in the unit when using the pod function.
- Ensure the pod holder is installed properly in the removable filter holder. The tab on the pod holder should align with the groove on the filter holder (D).
- Place the filter holder assembly into the coffee maker unit, taking care to align the tabs properly (E). Press down until you hear a click.
- Insert a coffee pod of your choice into the pod adapter (F). For stronger coffee or when filling higher capacity mugs, select the 8, 10, or 12 ounce setting and brew twice using two separate pods.
- 7. Push the lid down firmly until it locks into place. This will puncture the coffee pod and keep the filter basket lid from opening during brewing.
- 8. Place your mug on the cup rest.
- 9. Select your desired size, then press the BREW/OFF button once to begin the brew cycle. The cup size indicator light will stop flashing and the SINGLE indicator light will illuminate bright blue. WARNING: To avoid risk of personal injury or damage to property, do not remove the mug from the coffee maker until the brewing cycle is complete, and the unit is shut off. Never lift the lid during the brewing cycle as scalding may occur.
- 10. Once the brewing cycle is complete, the coffee maker will automatically shut off.
- When cooled, carefully remove and dispose of the used pod.

**WARNING:** The carafe plate will be hot after single serve brewing. Allow the machine to cool before touching the cup rest or carafe plate.









# BREWING SINGLE SERVE-GROUND COFFEE

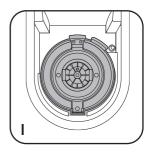


**IMPORTANT:** For the pod coffee system to work, the cup rest must be in the down postion (G).

- 1. Make sure your coffee maker is plugged in.
- 2. Ensure the water reservoir is filled with a minimum of 20 ounces of water. Do not fill reservoir past the MAX fill line.
- 3. Open the hinged lid.
- 4. Ensure the pod holder is installed properly in the removable filter holder. The tab on the pod holder should align with the groove on the filter holder (H).
- Place the filter holder assembly into the coffee maker unit, taking care to align the tabs properly (I). Press down until you hear a click.
- 6. Fill the reusable single serve filter with your desired amount of coffee grounds, one tablespoon per brewed cup or to taste.
- 7. Close reusable filter lid and place it into the ground coffee adapter (J).
- 8. Push the lid down until it locks in place. This will ensure the filter basket lid does not lift open during brewing.
- 9. Place your mug on the cup rest.
- 10. To start the brew cycle, press your choice of brew size.
- 11. Once the brewing cycle is complete, the coffee maker will automatically shut off.
- When cooled, carefully dispose of the used grounds and wash the reusable filter for future use.
   WARNING: The carafe plate will be hot after single serve brewing. Allow the machine to cool before touching the cup rest or carafe plate.









# CARE AND CLEANING

#### **Basic Cleaning**

Follow the directions below to clean your coffee maker after each use.

- 1. Ensure your coffeemaker is unplugged and cool.
- 2. Open hinged lid.
- 3. If remaining, throw away the used paper filter and coffee grounds. Remove the filter holder.
- 4. If remaining, discard used pod or coffee grounds. Remove any adapters from inside the filter basket.
- 5. Wipe the outside of the coffeemaker, power cord, carafe plate and inside of the filter basket lid with a soft, damp cloth.
- Wash each removable piece of your coffee maker according to the chart below. Rinse and dry all removable components before replacing into the unit. Note: Do not use abrasive cleansers or scouring pads on this product. Never immerse the coffeemaker in water.
- 7. Check the brewing needle (A) for buildup before each use. If the brewing needle is clogged, use a needle, paper clip, or similar tool to remove excessive buildup from the hole in the brewing needle.



COFFEEMAKER PART	CLEANING INSTRUCTIONS	
Housing		
Carafe Plate	Wipe with a soft, damp cloth.	
Power Cord		
Single serve pod coffee adapter		
Brew Basket		
Glass Carafe Lid	Wash by hand in warm soapy water, or in the dishwasher (top rack only).	
Glass Carafe		
Reusable single serve filter		
Removable filter holder		

#### Descaling

The appliance should be cleaned/descaled after approximately 1-2 months of use or when the clean LED indicator illuminates. The clean LED is a warning and will not affect the appliance, but failure to regularly descale your appliance will impact performance and could lead to irreversible damage. In areas with hard water, it may be necessary to descale more frequently or run multiple descaling cycles.

To simplify cleaning, your appliance is equipped with an auto-clean function. To use the auto-clean function:

- 1. Prepare the descaling solution by combining 6 cups of white vinegar and 6 cups of cold water.
- 2. Fill the water reservoir with the cleaning solution. Place the carafe on the warming plate.
- 3. Press and hold the Brew/Off Button for 4 seconds.
- 4. The appliance will stop and start during the cleaning process. The cleaning process takes approximately 45 minutes. When the water reservoir is empty, the cycle will stop and the cleaning LED indicator will darken.
- 5. When the cleaning process is complete, discard the water in the Carafe.
- 6. After descaling, rinse the appliance: Run two 10-cup brew cycles with cold water only without ground coffee or a paper filter (see the "Brewing a Carafe" section). When all the water has been brewed into the carafe, discard the water in the carafe. Then, run two 10-oz single-serve brew cycles with cold water only (see the "Brewing Single-Serve Pods" section). When all the water has brewed into the carafe, switch the coffee maker off and allow the coffee maker to cool for 15 minutes. Discard the water from the carafe and rinse.

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Coffeemaker will not turn on.	Unit is unplugged.	Make sure appliance is plugged into a working outlet.
Coffeemaker will not brew.	Lid is not closed.	Ensure lid is fully closed.
	Cup rest is not in the correct position.	Ensure cup rest is in correct position (up for carafe, down for single serve.
	Brewing inserts are placed incorrectly.	Ensure inserts are positioned correctly.
Coffeemaker is leaking.	Water reservoir may be overfilled.	Ensure water reservoir is not filled beyond the MAX line.
	Water reservoir may not be seated correctly.	Ensure water reservoir is correctly positioned on the unit.
	Carafe lid may not be correctly placed on carafe.	Make sure carafe lid is placed straight onto the carafe.
	Carafe may not be correctly placed on the carafe plate.	Place carafe securely and squarely onto the carafe plate.
	Travel mug lid may still be on travel mug.	Ensure lid is removed from travel mug before brewing.
Coffeemaker brews more slowly than usual or less coffee than expected.	The coffeemaker needs cleaning.	Follow the instructions in the descaling section.
The brew basket overflows.	Excessive amount of ground coffee used.	Reduce the amount of coffee used to eliminate brew basket overflows.
	Coffeemaker needs cleaning.	Follow the instructions in the descaling section.

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Coffee sediment in brewed cup of coffee.	Coffee grounds are too fine for brew basket.	Use paper filter or a more coarse ground coffee.
	Paper filter not opened or properly placed in brew basket.	Rinse brew basket and re-insert paper filter into brew basket so edges remain pressed against the sides of the basket.
Coffee leaks onto base.	The carafe has been removed for longer than 20 seconds during a brew cycle.	Make sure to replace the carafe within 20 seconds during the brewing cycle.
	The coffee cup or mug was removed before brewing was complete.	Wait until brew is complete and dripping stops before removing your mug.
A partial carafe of coffee brews.	Water reservoir was not filled to the MAX line when the brew cycle started.	Ensure the water reservoir is filled to the MAX line prior to brewing a full carafe.
Coffee tastes weaker than preferred.	Too much water used for a single pod coffee brew.	Brew 2 coffee pods into your mug. Choose a small brew volume.
	Not enough ground coffee used.	Increase the volume of coffee grounds in permanent filter.
	The coffeemaker needs cleaning.	Follow the instructions in the descaling section.

If additional assistance is needed, please contact our consumer service team at **1-800-231-9786.** 

# WARRANTY AND CUSTOMER SERVICE INFORMATION

#### Two-Year Limited Warranty (Applies only in the United States and Canada)

For service, repair or any questions regarding your appliance, call the appropriate 800 number listed within this section. Please **DO NOT** return the product to the place of purchase. Also, please **DO NOT** mail product back to manufacturer, nor bring it to a service center. You may also want to consult the website listed on the cover of the manual.

#### What does it cover?

• Any defect in material or workmanship provided; however, Empower Brands, LLC's liability will not exceed the purchase price of product.

#### For how long?

• Two years from the date of original purchase with proof of purchase.

#### What will we do to help you?

• Provide you with a reasonably similar replacement product that is either new or factory refurbished.

#### How do you get service?

- Save your receipt as proof of date of sale.
- Visit the online service website at **www.prodprotect.com/blackanddecker**, or call toll-free **1-800-465-6070**, for general warranty service.
- If you need parts or accessories, please call 1-800-738-0245.

#### How does state law relate to this warranty?

This warranty gives you specific legal rights. You may also have other rights that vary from state to state or province to province.

#### What does your warranty not cover?

- Damage from commercial use
- Damage from misuse, abuse or neglect
- Products that have been modified in any way
- Products used or serviced outside the country of purchase
- Glass parts and other accessory items that are packed with the unit
- Shipping and handling costs associated with the replacement of the unit
- Consequential or incidental damages (Please note, however, that some states do not allow the exclusion or limitation of consequential or incidental damages, so this limitation may not apply to you.)

#### Are there additional warranty exclusions?

• This warranty shall not be valid where it is contrary to U.S. and other applicable laws, or where the warranty would be prohibited under any economic sanctions, export control laws, embargos, or other restrictive trade measures enforced by the United States or other applicable jurisdictions. This includes, without limitation, any warranty claims implicating parties from, or otherwise located in, Cuba, Iran, North Korea, Syria and the disputed Crimea region.

#### SS0441-0BD - 1200W 120 V ~ 60 Hz

Please do not throw this product away with normal household waste. If possible, take it to an official collection point in your area that recycles this type of product. Thank you for considering the environment.

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